



Parent Resource Centre ANNUAL REPORT

2012-2013#





Message from the Board President and the Executive Director

As we reflect on the past year we are proud of the accomplishments we have made and the direction we are headed in. The past year has been a busy one, with a tremendous amount of work within our organization and with community partners.

Our Board achieved what they set out to do, finalizing our strategic framework for moving forward as well as significant work reviewing and revising our human resource and finance policies. We now have a solid foundation for the organization to continue to build on our strengths allowing us to grow both as individuals and as an organization in order to best meet the needs of our communities.

We are both daunted and excited about the year to come. Knowing that change is in our future provides a sense of uneasiness, however we know that we have an innovative and committed team to support our efforts moving forward. Our staff have demonstrated their commitment to the communities we serve finding ways to optimize our resources and work collaboratively to best support children and youth and the parents and professionals who support them.

We would like to congratulate and thank the many people who have given of their time, energy and talents to support PRC over the past year. Without them we would not be able to make the impact we strive to make in our communities.

Jama Watt
President, Board of Directors

Kelly Paolozzi
Executive Director



Making A Difference

We continued to offer unique and responsive programming to diverse populations such as:

Parents with Infants through:

- Massage, Music and Movement
- Baby Group (now two days a week)

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“Thank you soo much for providing a fun and exciting place for Connor to grown and learn. Thanks for making Travis (Dad) feel comfortable and at home while there.”



Parents at risk or currently involved with the Children’s Aid Society through:

- Reaching Out Program for parents with children birth to 18
- We developed “*Making Parenting Connections*” 9 week parenting course

“Thank you so much for tonight. It's opened my eyes to a lot and at the end of the day I just love my family so much and just want the best for everyone. There's something about you that I can't put my finger on but I feel YOU are going to help us by showing us the skills we need to work on as a FAMILY. We can do ANYTHING!!! Thank you us not enough for what you have already given us. HOPE”

Whether by phone or in person, we continue to offer **up-to-date information to parents and professionals** through our Parent Education Calendar, Incredible Directory or through the Resource Phone Line. Our Warm-Line provides parents someone to speak to for support.

Across our programs, we saw:

- 553 parents and 453 children
- with 2,735 parent visits and 4,065 child visits
- We provided 3,038 referrals

We have demonstrated our leadership and knowledge as trainers and experts in our field.

By the numbers:

- We served 2,177 professionals
- We provided 237 hours of training
- 460 workshop participants

The Program Effectiveness Data Analysis Coordinator team:

- Released Cycle 3 EDI Reports in RNP, PR, SDG & C, Supported the Best Start Networks (Ottawa, PR, SDG&C) in completing the Early Child Development (ECD) Planning Funding deliverables as well as in building capacity for using community data for planning
- Supported communities with program evaluation and ELECT framework implementation across all counties in PR and SDG & C

“Very interactive, strong participation from parents and educators, good games, concrete examples, and workshop delivered with gusto by a passionate facilitator”.

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Participant in the Learning through Play; myth or reality workshop

We continued to respond to our community during the implementation of Full-day learning and community use of the Early Learning for Every Child Today Framework (ELECT) document.

The Early Literacy Specialist team has responded with:

- Tailored trainings and Lunch and Learn opportunities for OEYC supervisors, supervisors in the child care sectors, front-line OEYC staff, child care educators, home child care advisors and home child care providers.
- We created hands-on resources such as our ELECT/CAPE Board game.
- We created tailored workshops on Learning through Play, Child Development, Scanning your environment and Observations, which we have delivered across community sectors from school boards to OEYC centres to the child care sector.
- We have continued to offer training to Home Child Care providers regardless of licensing status as our role is to equip our communities with tools to support our children.

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PARTNERSHIPS

The PRC values working collaboratively both within our organization and also in the community with our partners. We have seen much success when working together in partnerships achieving better outcomes for children and families than we have been able to achieve on our own.

Partnerships demonstrate that together we can support families and make a difference in the lives of children every day.

The Parent Resource Centre supported Community Action Research Project Innovation Fund “Book Tree Project” in Renfrew County.

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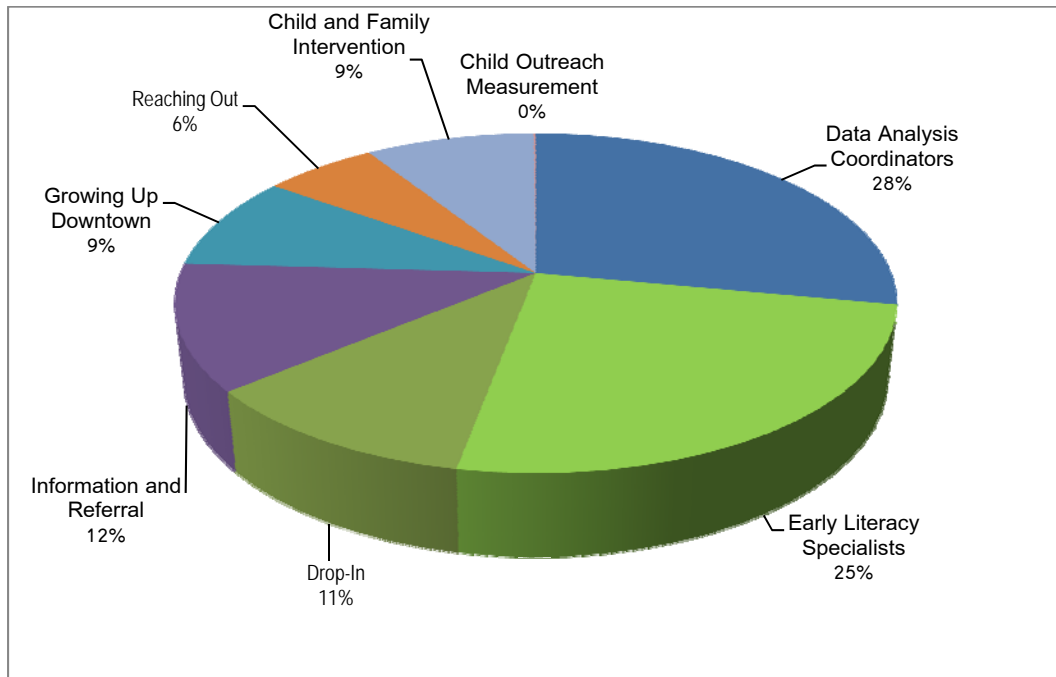
FINANCIALS

Revenues for the year ended March 31, 2013

Government of Ontario	\$689,318
City of Ottawa	393,248
Other Organizations	8,000
Member Services	30,241
Donations	1,218
Interest	2,235
The Incredible Directory	561
Other	11,133

Total Fiscal Year Revenues **\$1,135,954**

Expenses



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Board of Directors

**Jama Watt
President**

**Terri French
Vice President**

**Dan Murphy
Treasurer
Chair, Finance Committee
Chair, Strategic Planning Committee**

**Kathleen O'Grady
Secretary
Chair, Communications Committee**

**Karen Milligan
Director
Chair, Human Resources Committee**

**Ahmad Luqman
Director**

**Rosemary Barr
Director**

**Aditya Mehta
Director**

**Tuan Nguyen
Director**

The Parent Resource Centre is a charitable organization, please consider us when making a donation: Charitable tax number: BN:119076487RR0001

Please contact us to find out more about us:
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Email: information@parentresource.ca website: www.parentresource.ca